



United Nations
Educational, Scientific and
Cultural Organization

UNESCO National Commission of the Philippines

CIVIL SERVICE COMMISSION
RECEIVED REFERENCE C

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CERTIFICATION of COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti Red Tape Act of 2007, and for Other Purposes

I, **LINDSAY A. BARRIENTOS**, Filipino, of legal age, **Deputy Executive Director II** of the **UNESCO National Commission of the Philippines (UNACOM)**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The UNESCO National Commission of the Philippines has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government service offered;
 - i. Comprehensive and minimum check list of requirements for application or request;
 - ii. Step-by-step procedure to obtain the service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the procedure
 - v. Document/s to be presented by the applicant of requesting party;
 - vi. Amount of fees;
 - c. Procedure for filing complaints
- 2) The Citizen's Charter is posted as information billboards in the service office of UNACOM that deliver frontline services.
- 3) The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written in English and published as an information material (e.g. booklet or brochure).
- 5) The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6) The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 1st day of December 2020, Philippines.

For the Officer-In-Charge:

Lindsay Barrientos
LINDSAY A. BARRIENTOS
Deputy Executive Director II

DEC 04 2020

SUBSCRIBED AND SWORN to before me this 1st day of December 2020 at Pasay City, Philippines, with affiant exhibiting to me his UMID with No. CRN-0003-2236460-2.

[Signature]
MARY LOU L. JAIMI
NOTARY PUBLIC
UNTIL DECEMBER 31, 2021
COMMISSION NO. 20-04
POLL NO. 27802

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Series of 2020